



# VINAYAKA MISSIONS SIKKIM UNIVERSITY

(A state private University under Act 11 of 2008 of Govt of Sikkim)

NH31-A, TADONG, EAST SIKKIM-737102

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Phone: 03592-232417/232588

## Half-Yearly Progress Report of Ph.D. Research Scholar

1. Name (in Capital Letters) : **MOHAMMAD BUSHRA AFREEN**
2. Degrees for which, he/she has registered : **COMMERCE**
3. Registration No. with date of registration : **PHD/2018-19/0017**
4. Name of the Supervisor : **DR VIKRANT CHAUHAN**
5. Title of the research project : **THE IMPACT OF INTERNET BANKING SYSTEM  
AND ROLE OF INFORMATION TECHNOLOGY IN BANKING**
6. Period of Progress Report : **APR2019- SEP2019**
7. Books/journals consulted :  
If more space required, please attach a separate sheet
8. Experimental work done :
9. Field work done, if any :  
If more space required, please attach a separate sheet
10. Percentage of research work completed : **20%**  
(As per your assessment)
11. Whether writing of thesis started? : **YES**
12. Whether presented any Seminar on your Research :  
Work?
13. Courses, as required passed :
14. Any other matter you may like to report :

Date of submission:

*Bushra Afsheen*

Signature of the Research Scholar

For Supervisor/s

Forwarded with comments

Research methodology part of this research contains various essential points. A point included by the researcher applications of wavelets is illustrated elaborately by him. Overall methodology part of the research is appropriate. And the analysis work of this study is done by the researcher on the basis of objectives of the study.

Major highlight of this study is that the researcher has worked on analysis of the thesis which is based on objective of the study and clarified all the major points and the weaker point of this study is that according to the topic in every chapter need to add more sub headings to make the work very understandable.

*Vikrant*

Signature of the Supervisor

Signature of the HoD

Signature of the Chairman, DC



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4. Name of the Supervisor : **DR VIKRANT CHAUHAN**
5. Title of the research project : **THE IMPACT OF INTERNET BANKING SYSTEM  
AND ROLE OF INFORMATION TECHNOLOGY IN BANKING**
6. Period of Progress Report : **OCT2019- APR2020**
7. Books/journals consulted :  
If more space required, please attach a separate sheet
8. Experimental work done :
9. Field work done, if any :  
If more space required, please attach a separate sheet
10. Percentage of research work completed : **40%**  
(As per your assessment)
11. Whether writing of thesis started? : **YES**
12. Whether presented any Seminar on your Research :  
Work?
13. Courses, as required passed :
14. Any other matter you may like to report :

Date of submission:

*Bushra Areen*

Signature of the Research Scholar

For Supervisor/s

Forwarded with comments

Introduction of the research, which is defining the Internet banking, development internet banking and development of online banking. second chapter draws the attention towards the previous studies of this research study. Chapter third is all about the sample, data sources and sample of the study. In which scholar has also describe Measurement of extent of electronic banking services, Drafting of research instrument for service quality and Parameters used to assess operational performance.

*Valerant*

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3. Registration No. with date of registration : **PHD/2018-19/0017**

4. Name of the Supervisor : **DR VIKRANT CHAUHAN**

5. Title of the research project : **THE IMPACT OF INTERNET BANKING SYSTEM  
AND ROLE OF INFORMATION TECHNOLOGY IN BANKING**

6. Period of Progress Report : **JUNE2020- NOV2020**

7. Books/journals consulted :  
If more space required, please attach a separate sheet

8. Experimental work done :

9. Field work done, if any :  
If more space required, please attach a separate sheet

10. Percentage of research work completed : **60%**  
(As per your assessment)

11. Whether writing of thesis started? : **YES**

12. Whether presented any Seminar on your Research :  
Work?

13. Courses, as required passed :

14. Any other matter you may like to report :

Date of submission:

*Bushra Afreen*

Signature of the Research Scholar

For Supervisor/s

Forwarded with comments

According to the study, India is struggling with a lacklustre infrastructure, poor PC penetration, evolving security protocols, and hesitant consumers in the rural sector. Even though several large banks have begun to provide Internet banking services, the gradual progress will continue until a sufficient number of PCs, Internet connections, and phones are in use. However, the administrators are being forced to assist and develop new initiatives for a quicker spread of Internet Banking due to the spike of IT specialists and correspondingly rising demands. In their theoretical research of Internet banking in India, that Indian bank still have a long way to go in terms of providing online services.

*Vikrant*

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5. Title of the research project : **THE IMPACT OF INTERNET BANKING SYSTEM  
AND ROLE OF INFORMATION TECHNOLOGY IN BANKING**
6. Period of Progress Report : **DEC2020- MAY2021**
7. Books/journals consulted :  
If more space required, please attach a separate sheet
8. Experimental work done :
9. Field work done, if any :  
If more space required, please attach a separate sheet
10. Percentage of research work completed : **100%**  
(As per your assessment)
11. Whether writing of thesis started? : **YES**
12. Whether presented any Seminar on your Research :  
Work?
13. Courses, as required passed :
14. Any other matter you may like to report :

Date of submission:

*Bushra Afsheen*

Signature of the Research Scholar

For Supervisor/s

Forwarded with comments

In their research "Business information system: a problem solving method," Laudon and Laudon (1991)1 show how information technology has fundamentally altered how banking is conducted around the world. They discovered that as a result of the exponential rise in information technology, which has given banks new business options, the volume and speed of banking transactions have significantly improved. The study came to the conclusion that managers' decision-making, their planning, and the creation of goods and services are all directly impacted by information technology.

*Vikrant*

Signature of the Supervisor

Signature of the HoD

Signature of the Chairman, DC